



MILILANI TERRACE SUMMER NEWSLETTER



A MESSAGE FROM YOUR BOARD OF DIRECTORS

Summer is here, bringing longer days and opportunities to enjoy everything that makes Mililani Terrace special. Whether you're spending time with family, relaxing at home, or connecting with neighbors, we hope this season brings you joy and memorable moments.

The Board remains committed to preserving and enhancing our community while fostering a safe, friendly, and welcoming environment for everyone. Small acts of kindness, courtesy, and community pride go a long way in making Mililani Terrace a place we are all proud to call home.

Thank you for being part of our community and for your continued support. We wish you a happy, healthy, and refreshing summer!

Warmest Aloha,
Mililani Terrace Board of Directors



TERMITE FUMIGATION REMINDER

Mililani Terrace will be undergoing community-wide drywood termite tent fumigation beginning in late September 2026 and continuing through early November 2026. Residents are reminded that each building will be tented for **three days and two nights**, and all occupants and pets must temporarily vacate their units during the scheduled fumigation period. Mandatory preparation meetings will be held by building group prior to the project. Owners are responsible for informing tenants and ensuring that all preparation requirements are completed. Please refer to the fumigation schedule for your building dates. If you need another copy of the notice, please contact the Site Manager.

Your cooperation and patience are greatly appreciated as we complete this important preservation project.



HURRICANE PREPAREDNESS REMINDER

Hurricane season is here! Now is the time to prepare. Build a 14-day emergency supply kit, review your insurance coverage, and know whether your home is in a flood-prone area. Secure outdoor items, monitor weather alerts, and have a plan in place for sheltering or evacuation if needed. During a storm, stay indoors and away from windows, and continue monitoring official updates. Taking a few steps today can help keep your family safe when severe weather strikes. For more information, visit the City and County of Honolulu Department of Emergency Management.

HOUSE RULE FRIENDLY REMINDERS

- ★ **PLAYGROUND USE:** To help keep the playground safe and enjoyable for everyone, please avoid loitering after hours. Parents and guardians are responsible for supervising children and their guests. Residents are also reminded not to allow access to individuals they do not know or would not personally take responsibility for.
- ★ **PETS:** All dogs must be kept on a leash at all times while in the common areas. Owners are responsible for immediately picking up and properly disposing of their pet's waste to help keep the community clean and sanitary.
- ★ **GRILLS & BARBECUES:** Residents may store one small tabletop gas grill under the staircase nearest their unit, but only small disposable gas canisters are permitted. Propane and charcoal grills are not allowed on the property.
- ★ **PERSONAL PROPERTY:** Please do not leave personal belongings in the common areas, including but not limited to strollers, surfboards, boxes, or other items.
- ★ **EXTERIOR MODIFICATIONS:** Any alteration or addition visible from the outside of your unit, or any modification to the common elements, requires prior written approval from the Board. The Board has pre-approved design forms available for common requests such as flags, security cameras, screen doors, entry lights, and window air conditioners. All other exterior modifications must be submitted to the Board for review and approval before installation.
- ★ **QUIET HOURS:** Please be considerate of your neighbors by keeping noise levels low during Quiet Hours, which are from 10:00 p.m. to 8:00 a.m. This includes conversations, music, televisions, and other activities that may disturb nearby residents. Violations may result in warnings and fines.
- ★ **VEHICLES & PARKING:** All vehicles parked at Mililani Terrace must be in operating condition and display current registration and safety inspection stickers, unless properly covered with a fitted vehicle cover.



TOWNSQ TRANSITION SUMMARY

Beginning June 1, 2026, Touchstone Properties transitioned to new technology platforms and assigned homeowners new account numbers. Existing June payments made through old account numbers will be processed during the transition.

Key Changes

- ★ TownSq is the new homeowner portal for online account access and payments.
- ★ ClickPay is discontinued after May 31, 2026.
- ★ Homeowners must register for TownSq using their new account ID and ZIP code.
- ★ Online payments can be made by ACH, debit card, or credit card, and recurring AutoPay options are available.

Payment Options

- ★ Existing Touchstone AutoPay remains unchanged—no action is required.
- ★ Physical checks should be mailed to the new lockbox address and include the new account number.
- ★ Homeowners using their bank's bill-pay service must update the payee information and account number.
- ★ TownSq payments are subject to convenience fees (\$2.95 for eChecks and \$2.95 + 3.5% for debit/credit cards).

If you need assistance with setting up your TownSq account, updating payment information, or have questions regarding your account, please contact Touchstone Properties Client Services at (808) 566-4100 or by email at AR@touchstoneproperties-hawaii.com.

MANAGEMENT CONTACT INFO

SITE MANAGER:
SAMANTHA MARIA

☎ 808-232-7545

✉ MililaniTerrace@gmail.com

PROPERTY MANAGER:
SUSAN NICHOLS-AFUSO

☎ 808-566-4100

✉ susan.na@touchstoneproperties-hawaii.com

COMMUNITY REMINDERS

- ★ **STAY CONNECTED:** Visit www.mililaniterrace.com for community updates, announcements, and important information. Create an online account to access pre-approved design forms for common improvements, including doorbells, screen doors, light fixtures, flooring, flags, and more.
- ★ **PEST CONTROL SERVICE:** Pest Tech Hawaii provides community pest treatment on the third Monday of every other month. The most recent service was completed in June, with the next scheduled treatment occurring in August.
- ★ **PLAYGROUND COURTESY:** Please help keep the playground safe and enjoyable for everyone. The playground is closed after sunset. Do not jump the fence or play loud or inappropriate music. Please do not throw the playground lock into the bushes—we have had to replace it numerous times. Replacement playground keys are available through the office for \$20.
- ★ **TRASH ENCLOSURES:** Please remember to close and lock the trash enclosure gates after use to help keep the area clean, secure, and free from pests and unapproved use from non-residents.